

Together we'll go far



Wells Fargo is hiring for **Customer Success Specialist 2 – English**

Training start date: **1/24/2022** for 7 weeks.

Location: 2125 Butano Drive, Sacramento, CA 95825

Training hours: 9 am – 5:30 pm Monday – Friday

* Must be able to attend the full duration of this **paid 7 weeks of training**.

Compensation: \$17.75 per hour plus quarterly incentives

About the Customer Success Specialist 2 Position

The Customer Success Specialist 2 may be a **good fit for you if you enjoy:**

- ✓ Delivering a best-in-class customer experience while adhering to work guidelines, policies, and regulations.
- ✓ Quickly answering customer inquiries through a variety of channels (for
- ✓ example: phone, text, chat, video chat, etc.), responding to routine to moderately complex inquiries and resolving customer issues in a friendly and courteous manner.
- ✓ Excelling in a fast paced, collaborative environment that requires accuracy, multitasking and effective communication.
- ✓ Navigating multiple computer systems; researching and assessing customer needs, and offering appropriate solutions.

Required qualification: **1+ year of experience** assessing and meeting the needs of customers and/or solving customer problems demonstrated through work or military experience

To Apply

1. click the link below:

https://employment.wellsfargo.com/psc/PSEA/APPLICANT_NW/HRMS/c/HRS_HRAM_FL.HRS_CG_SEARCH_FL.GBL?FOCUS=Applicant&

2. Enter job number **5610997 (English)**
3. Complete application
4. Complete online assessment (email may go to spam folder)