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### **AJCC Certification of the One-Stop System**

Federal and State policy requires that the local One-Stop System and the Comprehensive One-Stop Career Center in Roseville to be certified every three years. This local assessment of our system must be completed by and submitted to the State by November 1, 2021. The draft Certification was approved at the March WDB meeting. The OSO will be following up with additional partner input not included in the draft. At the June Meeting, it was determined that the September MOU Partners Meeting will start the formatting of the Cross Training of Partner Agency Customer Staff. This was a high priority noted in the assessment.

Key items from the 2021 Assessment that will be addressed later among the AJCC Partnership include: joint marketing, industry-recognized skill credentials, enhanced customer referral protocols, client data platforms, and feedback from employers. Also, the AJCC partnership is asked to achieve business results through data-driven continuous improvement. As stated above, cross training of Partner service staff is an important element of the Certification process.

### **WDB Questionnaire**

This summer, the OSO sent a one-page questionnaire survey to all WDB members to be returned by September 10. This was discussed at the last two WDB meetings. As of August 31, there has been 3 responses (Britt Randall-Azouz, David Luke DOR, Placer School for Adults). The intent of the survey was to obtain feedback from the members on priorities the MOU Partners should address. I plan to resend the survey to the members in early September.