

**Vendor Services RFQ
Q & A**

- 1. Q:** What's the best day/time to offer workshops?
A: Tuesdays, Wednesdays, and Thursdays seem to be most popular. We have noticed late morning and early afternoon time slots to have the best participation rates.
- 2. Q:** What are the top 3 workshops customers want from Golden Sierra?
A: 1) Resume Critique. 2) Resume Writing. 3) Interview Strategies.
- 3. Q:** Will Golden Sierra promote the workshops on their social media platforms?
A: Yes. The information will be posted on Golden Sierra's website, LinkedIn, and Facebook page.
- 4. Q:** Do you think customers will need assistance accessing the virtual platform? Should we set aside time to help customers login, set-up their video, and adjust their microphone?
A: Many customers lack digital literacy skills; such service would be very helpful.