

PHONE SERVICE

Q & A

1. **Q.** Are we able to bid the internet/WAN as well?
A. Bids will be accepted only for the broadband for what will carry the phones.
2. **Q.** Is there a time to install requirement?
A. October
3. **Q.** Are there plans to upgrade/add lines (trunks)?
A. Yes
4. **Q.** Where is the demarc located in the building for the PRI/SIP/POTS lines?
A. In the IT room, inside the suite
5. **Q.** The RFQ states 2 main numbers and 25 DIDs. Does this mean a total of 27 DIDs?
A. Yes
6. **Q.** Are any of these numbers toll free?
A. No
7. **Q.** Do these phone numbers already exist and the new carrier would port these phone numbers from the current carrier? If so, can you supply the NPA/NXX (area code + prefix) of each of these phone numbers?
A. Several phone numbers will be ported over and some will be new numbers. Numbers being ported over will be (916) 746-####.
8. **Q.** The RFQ states 8 phone lines over PRI or SIP – does this mean a total of 8 call paths?
A. Yes
9. **Q.** Can your phone system accept a full PRI?
A. Yes